



Put Your Network on the Fast Track

The more you know about your network, the better you can make it work for you. Voice Trunk Utilization – Summary equips you with an advanced set of reporting and analysis features that help you examine inbound and outbound utilization and performance.

Voice T1 traffic information is 24 hours old and details are available for any of the previous 35 days – on calls completed, line load, usage trends, and other data – enabling you to quickly spot and eliminate areas of congestion, and helps you ensure that every call attempted goes through. With Voice Trunk Utilization – Summary, you can also identify locations where underutilized dedicated access lines can be converted to switched access, helping control network costs. This Tool also helps you prevent network traffic snarls: Usage trending reports alert you to capacity problems so you can take action before problems arise.

Get the Traffic Data You Need at the Optimum Level of Detail

Voice Trunk Utilization – Summary lets you analyze a wide range of network traffic parameters, so you can have a strong foundation for your strategic decisions about access facilities. Vital statistics, such as inbound and outbound peg counts, call blocking percentages, offered and carried trunk loads, and actual trunk usage, are available at the level of detail you require.

These and other key statistics can be obtained for your entire network, for allocations associated with a particular switch, or for individual locations. Plus daily, weekly, monthly, and exception reports are available to show critical trends over different time frames.

Get Reports That Signal When Conditions May Exceed Acceptable Thresholds

Voice Trunk Utilization – Summary provides up-to-date information on current network conditions through daily online access to network traffic data. Reports can now be run on-demand or scheduled, and generated online and to e-Mail addresses. With this Tool, you can generate daily exception reports on individual trunk groups, using exception thresholds you define for three (3) performance parameters: average usage per trunk, percent blocking, and trunks out of service in a "maintenance busy" mode. Voice Trunk Utilization – Summary offers daily reports showing where your thresholds were exceeded and can also report locations where thresholds were not exceeded – helping you quickly respond to potential trouble sites.

Benefits

This Tool can help you:

- Manage your dedicated Inbound & Outbound trunks and outbound calls more efficiently and productively via the Web
- Identify and eliminate network bottlenecks and maximize trunk utilization
- Run Recommendation reports to cost-effectively evaluate and plan your trunking needs

Let Voice Trunk Utilization – Summary Help You Out of Jams Before They Happen

Voice Trunk Utilization – Summary has a number of historical and trending reports that can help you with network planning and resource allocation.

Weekly reports present historical trending information over five consecutive days, or for all seven days in a selected week. Voice Trunk Utilization – Summary retains up to 35 days' worth of daily information, which you may download to your PC if you desire.

As your network needs evolve, you may appreciate Voice Trunk Utilization – Summary's powerful "recommendation" reports, which can analyze up to the previous four (4) weeks of network data. These reports will help you control costs by identifying locations where dedicated access lines are underutilized and switched access might be more cost-effective. In addition, these reports help you determine the best utilization of your dedicated access lines, which helps you ensure all calls are completed.

Report It, Evaluate It, Improve It!

Voice Trunk Utilization – Summary takes the raw data showing your network calling and usage patterns and reports it to you in ways you can use, guiding decision making and answering precise questions about network performance.

Flexible selection and reporting levels let you match the calling data reported to your specific requirements. You can look at:

- Cost per minute
- On-net and off-net calls
- Call completion
- Long-duration calls
- Call duration
- Call volumes
- Call attempts
- Calls made after hours

With over thirty (30) reports, Voice Trunk Utilization – Summary provides a host of different views into your network. Using this information, you can quickly decide how to deploy network resources to respond to today's fast-paced, competitive environment. In addition, Voice Trunk Utilization – Summary provides access to network traffic data for the current and previous bill cycle. Your data will usually be available within 24-48 hours of a given call, thus enabling you to make timely decisions based on current information.

Features

- Access 24-hour old information about trunk traffic for any of the previous 35 days
- Access historical information (24-48 hours old) on Domestic, International and Calling Card calls for the current and previous bill cycles

From an outbound calling patterns perspective, Voice Trunk Utilization – Summary allows you to:

- Determine on-net and off-net calling volumes, traffic patterns, and usage costs for all domestic and international locations
- Track monthly outbound network expenses for your company, bill groups, and locations
- Determine utilization of features and services, such as Corporate Calling Card, NRAI and NRA4, NRA Express, and SDN Canada
- View summarized call detail and costs for individual locations, bill groups, and your entire network
- Run exception reports for calls of long duration, calls made after hours, or Calling Card calls of long duration

For more information contact your AT&T Representative, or visit www.att.com/businesscenter/lgbushome.html.

